

Care Opinion Case Studies

We are working with Care Opinion to demonstrate the real stigma and discrimination people experience in the health and social care sector, as well as the good practice which is ensuring people get the help and support they deserve.

Made my Stay Comfortable

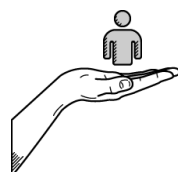
"I recently spent seven days in Crosshouse hospital within ward 2b. I would just like to thank the staff for taking such great care of me despite the virus they went above and beyond to make my stay as comfortable as possible.

"I suffer with my mental health and they could not have been more empathetic and understanding about this.



"Special thank you to nurse Erin, she is amazing at what she does and helped me so much throughout my stay.

"Thanks ward 2b :)"



Professional's Response



Thanks first of all for taking the time to post this your feedback. I'll be sure to pass this onto the staff of 2b and especially Erin, who I expect will be delighted to hear these lovely comments.

Our staff all work hard to make each patients journey as good an experience as it can be.

Wishing you a full and speedy continued recovery.

You can find the latest stories at <https://www.careopinion.org.uk/> and searching 'mental heath', or checking out our website <https://www.seemescotland.org/health-social-care/>

